



ELDER SERVICES • INFORMATION • SOLUTIONS

Area Agency on Aging

TRANSPORTATION OPTIONS: MEDICAL – GENERAL

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A Transportation Resource Guide for Senior and Disabled Residents within SeniorCare's Planning and Service Area

Beverly, Essex, Gloucester, Hamilton, Ipswich,
Manchester By-The-Sea, Rockport, Topsfield and Wenham

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MASSHEALTH TRANSPORTATION PROGRAM

If someone is insured by MassHealth and meets certain requirements, he/she can receive free transportation for medical appointments, and a companion may travel as well. MassHealth has contracted with CATA, based in Gloucester, and MART, based in Fitchburg, to provide medical transportation to those eligible. Along with this door-to-door service, MassHealth also provides a reimbursement program for individuals driving themselves. See Appendix for specific information.

CATA (Cape Ann Transportation Authority) – MassHealth Program (Medicaid)

Those not income eligible for MassHealth but have Medicare may be eligible for CommonHealth as a secondary provider with physician's statement.

Service Area: Essex, Gloucester, Ipswich, Rockport

Eligibility: 1) Insured by MassHealth – Either Standard or CommonHealth Program,
2) Physician or medical facility is covered by MassHealth.

Fee: None; No fee for companion.

Operating Hours: Monday – Friday 7 - 5

Reservations: 2 – 3 Day Advanced Notice

Application:

1) PT-1 (Prescription for Transportation). Client requests each physician to fill out a PT-1 form, indicating average number of visits per year.

[Attachments A, B]

2) Doctor submits to MassHealth.

3) 5 – 10 days to process

4) Acceptance is for one year period, after which client reapplies.

Contact: CATA 800-830-5191 or 978-283-7618

Note: A PT-1 can be used for any of the client's MassHealth providers including doctors, therapists, dentists, counselors, etc. The PT-1 form is to be considered the same as a drug prescription. The form is issued by a doctor, an authorized individual or facility. The form has the person's name, date of birth, authorizing official's name, number of trips allowed per week or month, an expiration date, and where this person is eligible to go.

Upon approval by the Mass. Dept. of Medical Assistance, the PT-1 form is then sent to CATA where the information is entered into the system. The client is notified by the State that they have been approved to receive transportation services. The client calls CATA to schedule transportation to doctor appointments. CATA sets-up the transportation through one of CATA's service providers.

MART (Montachusett Regional Transit Authority) – MassHealth Program (Medicaid)

Service Area: Beverly, Hamilton, Manchester, Topsfield, Wenham

Eligibility: Same as CATA for MassHealth

Fee: None; No charge for companion

Operating Hours: Reservations: Mon – Fri 8-5; Trips: 24/7

Reservations: 3 Days Notice

Application: Same as CATA for Mass Health

Contact: 866-834-9991; 800-854-9928 ext. 2; 978-353-0333 ext 2.; www.montachusetttrta.org

American Cancer Society – Road to Recovery

Service Area: All Cities and Towns
Eligibility: Cancer diagnosis
Fee: Free
Operating Hours: Open
Reservations: 2-3 days notice
Application: None
Contact: 781-314-2631; www.cancer.org

CATA's ADA Paratransit Service

Service Area: Essex, Gloucester, Ipswich, Rockport
Eligibility: No age limit; Unable to use public transportation; functional disability
Fee: \$1.00 within first zone; \$2.50 two zones; escort \$2.00
Operating Hours: Monday – Friday 6am – 7pm; Saturday 9am – 6pm
Reservations: No later than 4:00pm of day preceding service.
Application: ADA Paratransit Form (certified by doctor); interview with CATA.
Contact: 978-283-7916 CATOC

CATA Dial-A-Ride

Service Area: Essex, Gloucester, Ipswich and Rockport
Eligibility: 60+ or under 60 with disability
Fee: \$2.00 donation in Cape Ann; \$2.50 out of Cape Ann (group shopping trips)
Operating Hours: Monday – Friday 9:00 – 2:30pm
Reservations: No later than 1:00pm of the business day preceding service.
Application: CATA Part A
Contact: 978-283-7916

CATA – General Bus Service

Service Area: Essex, Gloucester, Ipswich, Magnolia, Rockport
Fee: Half price for seniors (60+); price determined by number of zones (1st zone \$.50).
Contact: 978-283-1886

Mobility Links (North Shore)

A Travel Counseling Center staffed by Greater Lynn Senior Services. Provides information and options for any type of trip, including medical, shopping, pleasure, etc.
Service Area: Open
Eligibility: Resident of
Fee: None
Operating Hours: Mon – Fri, 9-5. 24 hours advanced notice
Application: None
Contact: 1-888-499-5324; TDD 781-477-9632

Mass Bay Transit Authority (MBTA) – The Ride (Paratransit Program)

The MBTA has contracted with Greater Lynn Senior Services (GLSS) to provide transportation. Although GLSS vans are used, reservations and information is attained through MBTA.

Service Area: Door-to-Door Beverly, Danvers, Marblehead, Peabody, Salem, Wenham, and Topsfield

Eligibility: Customers with physical, cognitive or mental disabilities; accepts wheelchairs and scooters.

Fee: \$2.00 local one-way; No charge for companion. Out of area available.

Operating Hours: 6 AM – 1 pm, 365 days

Reservations: Advance Notice

Application: Attached (certified by doctor). 4 – 6 weeks to process.

Contact: 800-533-6282; 617-222-5123; TTY 617-222-5415

http://www.mbta.com/riding_the_t/accessible_services/

Veterans Services

Note: There is a VA Outpatient Clinic at Addison Gilbert Hospital (978-282-0676 ext 1782).

Services include primary care and lab work.

The VA offers both transportation and reimbursement for driving, and a companion may accompany veteran. Contact VA for eligibility.

Service Area: 1. Gloucester to Bedford

Eligibility: Wheelchair user veterans travelling to VA clinics; Income limit 30% service connection (defined by VA).

Fee: None; No charge for companion

Reimbursement – Depending on eligibility factors, VA will reimburse if travel is 20 or more miles from residence.

Operating Hours: Open

Reservations: 2-3 days advance notice

Application: Primary Care Provider (PCP) or PCP's social worker must certify wheelchair use.

Contact: For rides to Bedford 978-282-0676 or 800-838-6331, all others 617-232-9500 ext 45234 (travel office)

CITIES AND TOWNS

Beverly COA

Within Beverly, curb-to-curb, for all services: medical, shopping, hair, etc.

Eligibility: Beverly resident 60+; Under 60 with physician statement; Wheelchair van available

Fee: Within Beverly – None

Operating Hours: Mon – Fri 8:15 AM – 3:00 PM

Reservations: At least 2 days notice

Application: New riders must first register and fill out emergency contact form.

Contact: New Riders – Outreach Coordinator 1-4pm, 978-921-6017

Registered Riders - Transportation Office 978-921-6078

Essex COA

Service Area: Open; Boston trips negotiable. Medical Transportation and Shopping Malls.
Eligibility: 60+ Essex residents; Wheelchair Accessible
Fee: None
Operating Hours: Scheduling, Mon – Fri; Trips, one to two days/wk depending on need.
Reservations: 1-2 day advanced notice
Application: None
Contact: Mr. Phane Symmes 978-768-6050

Gloucester COA

Service Area: Open (Limited: Only 6 drivers available, one for Boston trips)
Eligibility: 60+ Gloucester and Rockport residents
Fee: Donation
Operating Hours: Flexible
Reservations: Prefer 3 day advanced notice
Contact: 978-281-9765

Gloucester – SeniorCare Inc. Medical Transportation Program

Serving residents of Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport, Topsfield and Wenham.
Service Area: Broad area including Boston
Eligibility: 60+; self-mobile; no wheelchairs or oxygen.
Fee: Voluntary donation suggested related to number and length of trips.
Operating Hours: Scheduling: Monday–Friday 9 AM – 12 Noon; Trips: Monday-Friday open.
Reservations: 2-3 days advance notice
Application: Taken by telephone
Contact: 978-281-1750; 866-927-1050

Hamilton-Wenham COA

Service Area: Beverly, Danvers, Peabody, Ipswich, Essex, Manchester, Hamilton, Wenham. Service available for medical, hair appointments, voting, train, banks, grocery and congregate meal sites.
Eligibility: Hamilton/Wenham residents 60+; disabled residents of all ages.
Fee: Free, Donations Accepted
Operating Hours: Tuesday through Friday 8am-3:30pm
Reservations: 72 hours advanced notice, emergencies if possible.
Application: None
Contact: 978-468-5534

Ipswich COA

Service Area: Medical – broad area, including Boston; Shopping – Van Service
Eligibility: Ipswich resident, 60+
Fee: Donations Accepted; Van \$1.00 each way.
Operating Hours: Open
Reservations: 2 day notice for out-of-town trips
Application: First time client application
Contact: 978-356-6650

Manchester COA

Service Area: Open – Two vans available

Eligibility: Senior Manchester Residents

Fee: Donations

Operating Hours: Monday and Friday 9 AM-2 PM; Tuesday, Wednesday, Thursday 9am-3pm

Reservations: 24 hours notice

Application: None

Contact: 978-526-7500

Topsfield COA

Service Area: Open

Eligibility: 60+ Topsfield Resident

Fee: Suggested Donation - \$2 local, \$4 out of town

Operating Hours: Daily except no Tuesdays or Wednesday AM.

Reservations: 2 day advance notice preferred

Application: None

Contact: 978-887-6866

MISCELLANEOUS – Taxi, etc.

A & K Lighthouse Taxi Gloucester 978-281-6161; 888-281-6161

Gloucester Taxi and Livery: 978-283-0099

Beaumont Ambulance Service: 978-281-6955

City Taxi of Beverly: 978-921-1111

Ipswich Taxi and Livery Service 978-500-9551

Lyons Ambulance Service: 978-283-1500

Appendix

MassHealth Information:

http://www.seniorcareinc.org/Transp/MassHealth_Information.pdf

MassHealth Instructions and Application:

http://www.seniorcareinc.org/Transp/MassHealth_Instructions_Application.pdf

CATA: Dial-a-Ride and ADA Paratransit:

http://www.seniorcareinc.org/Transp/CATA_Application_Dial-A-Ride_ADA_Paratransit.pdf

MBTA – Paratransit The Ride:

http://www.seniorcareinc.org/Transp/MBTA_The_Ride_Instructions_Application.pdf

