



AREA AGENCY ON AGING

TRANSPORTATION OPTIONS: MEDICAL – GENERAL

Updated: June 2014

A Transportation Resource Guide for Elders and Residents with disabilities
within SeniorCare's Planning and Service Area

Serving:

Beverly, Essex, Gloucester, Hamilton, Ipswich,
Manchester By-The-Sea, Rockport, Topsfield and Wenham

SeniorCare Inc.

49 Blackburn Center, Gloucester, MA 01930 • 978-281-1750 • 1-866-927-1050

Fax 978-281-1753 • TDD 978-282-1836

www.seniorcareinc.org

FOR MORE INFORMATION:

**RSVP Volunteers of the North Shore
SeniorCare Inc.**

Ruth Lindsay, RSVP Volunteer Director
rsvp@seniorcareinc.org
978.281.1750 x572

Elizabeth Caron, RSVP Program Assistant
978.281.1750 x568

TABLE OF CONTENTS

TRANSPORTATION – ALL TOWNS COVERED BY SENIORCARE:	2
SeniorCare Inc. Medical Transportation Program	2
American Cancer Society – Road to Recovery.....	3
MRI - Beverly Hospital offers Free Transportation to/from MRI Appointments.....	3
Mobility Links (North Shore)	3
Veterans Services	4
TRANSPORTATION OPTIONS BY CITY – BEVERLY	5
Beverly COA.....	5
MBTA’s THE RIDE	6
Taxi Services – Beverly.....	6
TRANSPORTATION OPTIONS BY TOWN – ESSEX	7
Essex COA	7
Cape Ann Transportation Authority (CATA) – General Bus Service.....	7
CATA Dial-a-Ride	7
MassHealth Transportation Service – CATA	8
TRANSPORTATION OPTIONS BY CITY – GLOUCESTER	9
Gloucester COA	9
Cape Ann Transportation Authority (CATA) – General Bus Service.....	9
CATA Dial-a-Ride	9
CATA ADA PARATRANSIT SERVICE.....	10
MassHealth Transportation Service – CATA	10
Taxi Services – Gloucester	10
TRANSPORTATION OPTIONS BY TOWN - HAMILTON	11
Hamilton COA	11
Beaumont.....	11
TRANSPORTATION OPTIONS BY TOWN – IPSWICH	12
Ipswich COA	12
Cape Ann Transportation Authority (CATA)	12
CATA General Bus Service.....	12
CATA Dial-a-Ride	13
MassHealth Transportation Service – CATA	13
Taxi Services – Ipswich	13
TRANSPORTATION OPTIONS BY TOWN - MANCHESTER-BY-THE-SEA	14
Manchester-by-the-Sea COA	14
TRANSPORTATION OPTIONS BY TOWN - ROCKPORT	15
Rockport COA	15
Cape Ann Transportation Authority (CATA)	15
CATA General Bus Service.....	15
CATA Dial-a-Ride	15
CATA ADA PARATRANSIT SERVICE.....	16
MassHealth Transportation Service – CATA	16
TRANSPORTATION OPTIONS BY TOWN - TOPSFIELD	17
Topsfield COA.....	17
MBTA’s THE RIDE	17
TRANSPORTATION OPTIONS BY TOWN - WENHAM	19
Wenham COA	19
MBTA’s THE RIDE	19

TRANSPORTATION – ALL TOWNS COVERED BY SENIORCARE:

Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester By-The-Sea,
Rockport, Topsfield and Wenham

SeniorCare Inc. Medical Transportation Program

49 Blackburn Center
Gloucester, MA 01930
978.281.1750 x573

Description:	SeniorCare's Medical Transportation Program is a volunteer driver transportation service for self-mobile adults age 60+ who live in SeniorCare's 9 designated cities and towns
Who is Eligible:	Adults age 60+; self-mobile; Unable to accommodate Wheelchairs or Oxygen
Towns Covered:	Serving residents of Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester-by-the-Sea, Rockport, Topsfield and Wenham
Service Area:	Broad area including Boston; however, Boston trips are limited because it is a volunteer driver program.
Type of Transportation:	Volunteer Drivers, door-to-door escort service
Cost:	No Fee; Donation request sent monthly related to ride/s and length of trip/s
Operating Hours:	Scheduling - Monday-Friday, 9:00-12:00 Trips – Monday-Friday, 8:00-4:00 with some flexibility; Closed on most holidays
Scheduling:	Prefer 3-day advance notice.
Reservations:	978-281-1750 x573, 866-927-1050 x573
Website:	www.seniorcareinc.org

Ambulance Services

Beaumont Ambulance Service, Inc.

19 Rear Pond Road, Gloucester, MA 01930
800 563 7798 - 978 281 6955

Website: www.beaumontambulance.com *DOES NOT SERVICE TOPSFIELD

Lyons Ambulance Service

135 Maple Street, Danvers, MA 01923

Emergency Numbers: (978) 774-1500, (978) 356-1500, (978) 922-1500, (978) 283-1500

Business Numbers : (978) 774-1133, (978) 774-800

Website : www.lyonsambulance.com

Northeast Regional Ambulance Service

3 Ajootian Way, Unit D-2, Middleton, MA 01949

(978) 880-3233, Toll Free (866) 234-0981

Website : www.nerambulance.com

American Cancer Society – Road to Recovery

Description:	The American Cancer Society Road to Recovery program provides free transportation to and from treatment for people who have cancer, do not have a ride or are unable to drive themselves. Volunteer drivers donate their time and use of their cars so patients can receive life-saving treatments they need.
Who is Eligible:	Cancer Diagnosis
Towns Covered:	All Cities and Towns
Type of Transportation:	Volunteer Drivers, escort service
Cost:	Free
Operating Hours:	Open
Scheduling:	2-3 days notice
Reservations:	781-314-2631
Website:	www.cancer.org

MRI - Beverly Hospital offers Free Transportation to/from MRI Appointments

Beverly Hospital offers free taxi service (Tri-City) for self-mobile patients who have scheduled an MRI and who do not have available transportation. Transportation to and from your MRI is available and can be arranged at the time you schedule your appointment. To schedule your MRI appointment, you or your doctor can call the toll-free dedicated scheduling number, 866-674-0466. Beverly Hospital MRI Staff will schedule you for the date, time and location that best suit your needs and preferences. The locations serviced are at Beverly Hospital, Lahey Outpatient in Danvers, and Beverly Hospital in Peabody. Your doctor will advise which one to choose. During scheduling, they will ask if you need any special assistance such as a ride to and from your appointment or an interpreter, and will make arrangements for you as needed. To accommodate patients' busy schedules, the scheduling office is open Monday through Friday from 7 a.m. to 10 p.m. and Saturdays and Sundays from 7 a.m. to 7 p.m.

Mobility Links (North Shore)

Service Area:	Open
Eligibility:	Open
Fee:	None
Operating Hours:	Mon – Fri, 9:00 AM – 5:00 PM
Application:	None
Contact:	1-888-499-5324; TDD 781-477-9632

Mobility Links is a Travel Counseling Center staffed by Greater Lynn Senior Services.

A Mobility Links Counselor provides information and best options for any type of transportation, including medical, shopping, etc. The Mobility Links Counselor does not book the transportation, but provides information about the best known transportation options available for the consumer.

Veterans Services

Gloucester Community Based Outpatient Clinic (GBOC)

Addison Gilbert Hospital
298 Washington Street
Gloucester, MA
978-282-0676 x1782

Services include primary care and lab work.

Description:	Van service available for Veterans (see details below)
Who is Eligible:	Veterans
Type of Transportation:	Shared Van Transportation / Shuttle
Service Area:	Round Trip begins at AGH VA Clinic, picks up at Vittori-Rocci Post on Brimbal Avenue in Beverly and drops off at Bedford, MA VA Hospital.
Operating Hours:	Monday-Friday
Scheduling:	24 Hour advance notice preferred
Reservations:	781-687-2505

Veterans Transportation Services – Cape Ann / North Shore

Each day the Van that leaves the VA Clinic at Addison Gilbert Hospital at 9:00 AM in Gloucester, makes a stop between 9:15– 9:30 AM at the Vittori-Rocci Post on Brimbal Avenue in Beverly; it then drops off Veterans at the Bedford, MA VA Hospital usually by 10:00 AM, leaving at 12:45 PM for the return trip to Beverly & Gloucester.

Veterans need to call the day before to make sure that seats are available on the shuttle.

The number to call to make reservations is: 781-687-2505.

Veterans need to make sure that their appointments are within the 10:00 AM - 12:30 PM timeframe to be sure they can make it in time for their appointment, and for the ride home on the shuttle.

Veterans Services Offices by SeniorCare’s Nine Cities and Towns:

Beverly:	191 Cabot Street	978.921.6018
Gloucester (Cape Ann):	12 Emerson Avenue	978.281.9740
Topsfield:	159 Perkins Row	978.887.1500
Ipswich/Essex/Hamilton/Wenham:	Ipswich Town Hall	978.356.3915
Massachusetts Department of Veterans Services:		617.210.5480

TRANSPORTATION OPTIONS BY CITY – BEVERLY

Beverly COA

Senior Community Center
90 Colon Street
Beverly, MA 01915
Main: 978-921-6017
Transportation: 978-921-6078

Description:	The Beverly Senior Center offers curb-to-curb, wheelchair accessible, in-town transportation, in addition to other transportation services listed below.
Who is Eligible:	<ul style="list-style-type: none">- Beverly Residents who are aged 60+ and Individuals with a disability (A physician's note is required for proof of disability for participants under age 60.)- Wheelchair accessible- New riders must first register and fill out emergency contact form
Towns Covered:	In-Town Transportation to medical appointments, hairdresser appointments, to and from senior center and more. Out-of-Town Shopping Trips (call for information) Out-of-Town Medical Transportation (call for information)
Type of Transportation:	Curb-to-curb (van)
Cost:	\$1.00 – each one-way ride within Beverly Free – each to-and-from trip to senior center Call Transportation Department for information on cost for Out-of-Town Medical Appointments and Shopping Trips
Operating Hours:	Mon – Wed: 8:15 AM – 3:00 PM Thursday: 8:15 AM – 6:00 PM Friday: 8:15 AM – 11:30 AM
Scheduling:	Reservations may be made up to 2 weeks in advance but no later than 2 business days before the date of service.
Reservations:	978-921-6078
Website:	www.beverlyma.gov/departments/council-on-aging

New Out-of-Town Transportation Service at the BCOA!

Starting February 10, 2014

Mondays & Thursdays

Destinations: Beverly Hospital at Danvers and Lahey Clinic Peabody (MGH in Danvers available as-needed)

Cost: \$4.00 each way

For Schedule and Information, contact: 978-921-6078

Shopping Trips

Weekly, bi-weekly and monthly trips include: Shaws, Stop & Shop, Market Basket, the Liberty Tree Mall and The Christmas Tree Shop. For schedule, pricing and information, contact: 978-921-6078.

MBTA's THE RIDE

Description:	THE RIDE is a paratransit service for people with disabilities (mental or physical) who are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the Americans with Disabilities act (ADA) guidelines.
Who is Eligible:	People with disabilities including seniors determined by in-person interview with Mobility Coordinator.
Towns Covered:	Beverly, Danvers, Peabody, Salem, Topsfield, Wenham (see full list below)
Type of Transportation:	Shared ride (van or bus)
Cost:	\$3 each-way
Information:	617-337-2727
Scheduling:	888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)
Operating Hours:	7 days/week, 8:30 AM – 5:00 PM including holidays
Website:	www.mbta.com/theride

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

- To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator
Hood Business Park, 500 Rutherford Avenue - Third Floor , Boston (Charlestown) MA 02129
Office Hours : Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request
- Once approved, Scheduling RIDE trips
Reservations: 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance.
Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance
North Area: GLSS, 888-319-7433 (voice, toll-free) or 800-621-0420 (TTY, toll-free)
Serving: Beverly Everett** Marblehead Peabody Saugus Wakefield
Boston Lynn Melrose Reading** Stoneham** Wenham
Chelsea Lynnfield Middleton Revere Swampscott Winthrop
Danvers Malden** Nahant Salem Topsfield

Taxi Services – Beverly

Tri-City Taxi
Beverly, MA 01915
978-922-69999
www.tricitytaxicab.com

TRANSPORTATION OPTIONS BY TOWN – ESSEX

Essex COA

17 Pickering Street, Essex, MA 01929

978-768-7932

Description:	Van Transportation is available for both Medical Transportation and for Shopping Trips. Volunteer Transportation to Medical Appointments is also available.
Who is Eligible:	- Essex Residents who are aged 60+, Wheelchair accessible for van
Towns Covered:	Open; Boston trips negotiable. Medical Transportation and Shopping Malls
Type of Transportation:	Curb-to-curb (van)
Cost:	Free
Operating Hours:	Mon – Fri; Trips – 1 to 2 days/week depending on need
Scheduling:	1-2 days advance notice.
Reservations:	978-768-7932

Cape Ann Transportation Authority (CATA) – General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: <http://www.canntran.com>

Seniors and Adults with Disabilities – half price fare

CATA Dial-a-Ride

Description:	CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.
Who is Eligible:	Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional.
Towns Covered:	Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann
Type of Transportation:	Door-to-door
Cost:	\$2.00 within Essex, Gloucester, Ipswich, Rockport \$2.50 outside Cape Ann
Operating Hours:	Mon – Fri: 9:00 AM – 2:30 PM
Information:	978-283-7916
Scheduling:	Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.
Reservations:	978-283-7916
Website:	http://www.canntran.com/services.cfm

MassHealth Transportation Service – CATA

Description:	MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge.
Who is Eligible:	MassHealth recipients with prescription for transportation (PT-1) from doctor
Towns Covered:	Essex, Gloucester, Ipswich, Rockport
Type of Transportation:	Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.
Cost:	Free
Information:	MassHealth customer service 1-800-841-2900
Scheduling:	800-830-5191 or 978-283-7618
Website:	http://www.massresources.org/masshealth-transportation.html

TRANSPORTATION OPTIONS BY CITY – GLOUCESTER

Gloucester COA

Rose Baker Senior Center
6 Manuel F. Lewis Street
Gloucester, MA 01930
(978) 281-9765

Description:	The Rose Baker Senior Center offers a Volunteer Driver Medical Transportation program to residents of Gloucester and Rockport
Who is Eligible:	Gloucester & Rockport Residents who are aged 60+
Towns Covered:	Open; Boston trips limited
Type of Transportation:	Volunteer Drivers
Cost:	Donation, no fee
Operating Hours:	Flexible, depending on need
Scheduling:	Prefer 3-day advance notice
Reservations:	978-281-9765

Cape Ann Transportation Authority (CATA) – General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport
For routes, fares and information: <http://www.canntran.com>
Seniors and Adults with Disabilities – half price fare

CATA Dial-a-Ride

Description:	CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.
Who is Eligible:	Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional.
Towns Covered:	Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann
Type of Transportation:	Door-to-door
Cost:	\$2.00 within Essex, Gloucester, Ipswich, Rockport \$2.50 outside Cape Ann
Operating Hours:	Mon – Fri: 9:00 AM – 2:30 PM
Information:	978-283-7916
Scheduling:	Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.
Reservations:	978-283-7916
Website:	http://www.canntran.com/services.cfm

CATA ADA PARATRANSIT SERVICE

Description:	CATA's American's with Disabilities Act (ADA) Paratransit Service is a door-to-door service for individuals, age 12 and older, who are unable to use fixed route public transportation due to a physical, mental or cognitive disability. Who is Eligible: Approved Individuals with a disability – Minimum age 12 years. To qualify for CATA's ADA paratransit service, you must complete the "ADA Paratransit Eligibility Application Form." Part C of the application must be completed by a physician, health care professional, or rehabilitation professional familiar with your disability.
Towns Covered:	Gloucester and Rockport
Type of Transportation:	Door-to-door
Cost:	\$2.00 - One Zone, \$2.50 - Two Zone, \$2.00 – Escort; Personal Care Attendant is Free
Operating Hours:	Mon – Fri: 6:00 AM – 7:00 PM Saturday: 9:00 AM – 6:00 PM
Information:	978-283-7916
Scheduling:	Reservations may be made up to a month in advance but no later than 5:00 PM of the day preceding the date of service.
Reservations:	978-283-7916
Website:	http://www.canntran.com/services.cfm

MassHealth Transportation Service – CATA

Description:	MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge.
Who is Eligible:	MassHealth recipients with prescription for transportation (PT-1) from doctor
Towns Covered:	Essex, Gloucester, Ipswich, Rockport
Type of Transportation:	Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.
Cost:	Free
Information:	MassHealth customer service 1-800-841-2900
Scheduling:	800-830-5191 or 978-283-7618
Website:	http://www.massresources.org/masshealth-transportation.html

Taxi Services – Gloucester

A & K Lighthouse Taxi 43 Gloucester Avenue Gloucester, MA 01930 978-281-6161; 888-281-6161 www.lighthousetaxi.com	Cape Ann Atlantic Taxi 92 Grove Street Gloucester, MA 01930 978.281.4747 www.capeanntaxi.com	Gloucester Taxi and Livery Service, Inc 212 Main Street Gloucester, MA 01930 978-283-0099 www.gloucestertaxiandlivery.com
---	---	---

TRANSPORTATION OPTIONS BY TOWN - HAMILTON

Hamilton COA

299 Bay Road
South Hamilton, MA 01982
978.468.5595

Beauport

Beauport handles the transportation of Hamilton residents age 60+ with a Van service. Beauport travels to Danvers, Essex, Gloucester, Hamilton, Manchester-by-the-Sea, Peabody, Rockport, Salem and Wenham. Service available Monday – Friday, 8:00 AM – 4:30 PM; 24 hour notice required to book van. For reservations, contact Beauport: 978-281.6955. Reservation line open 24/7/365.

TRANSPORTATION OPTIONS BY TOWN – IPSWICH

Ipswich COA

25 Green Street
Ipswich, MA 01938
978-356-6650

Description:	In-Town Transportation: The Ipswich Senior Center Van is available for use daily to transport Ipswich residents, age 60+ to their in-town medical appointments and more. Out-of-Town Transportation: Please contact the Outreach Coordinator to schedule a ride to your out-of-town medical appointment.
Who is Eligible:	Ipswich Residents age 60+ All riders are required to read and sign a Van Usage Agreement.
Towns Covered:	Van – in town only Volunteer - Open
Type of Transportation:	In-Town: Curb-to-Curb, Van Out-of-Town: Volunteer Drivers for out-of-town medical appointments, escort service
Cost:	\$1 suggested donation each way for van transportation Volunteer Transportation: No Fee
Operating Hours:	8:00 AM – 4:00 PM
Scheduling:	24-hour notice required to book van
Reservations:	978-356-6650

Cape Ann Transportation Authority (CATA)

CATA offers transportation for local senior citizens to the following locations:

- Food Shopping every Friday beginning at 9:30 AM to Market Basket in Rowley (\$4.00/round trip bus fee).
- Blackburn Center Day Care: Daily round-trip service for Ipswich seniors

To schedule a ride with CATA or for information, call 978.768.6277

CATA General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: <http://www.canntran.com>

Seniors and Adults with Disabilities – half price fare

CATA Dial-a-Ride

Description:	CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.
Who is Eligible:	Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional.
Towns Covered:	Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann
Type of Transportation:	Door-to-door
Cost:	\$2.00 within Essex, Gloucester, Ipswich, Rockport \$2.50 outside Cape Ann
Operating Hours:	Mon – Fri: 9:00 AM – 2:30 PM
Information:	978-283-7916
Scheduling:	Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.
Reservations:	978-283-7916
Website:	http://www.canntran.com/services.cfm

MassHealth Transportation Service – CATA

Description:	MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge.
Who is Eligible:	MassHealth recipients with prescription for transportation (PT-1) from doctor
Towns Covered:	Essex, Gloucester, Ipswich, Rockport
Type of Transportation:	Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.
Cost:	Free
Information:	MassHealth customer service 1-800-841-2900
Scheduling:	800-830-5191 or 978-283-7618
Website:	http://www.massresources.org/masshealth-transportation.html

Taxi Services – Ipswich

Taxi Livery of Ipswich, LLC
28 Essex Road
Ipswich, MA 01938
978.500.9551
www.ipswichtaxilivery.com

TRANSPORTATION OPTIONS BY TOWN - MANCHESTER-BY-THE-SEA

Manchester-by-the-Sea COA

Town Hall, 10 Central Street
Manchester, MA 01944
978-526-7500

Description:	Two vans are available for Manchester-by-the-Sea residents age 60+
Who is Eligible:	Manchester-by-the-Sea Residents age 60+ and disabled under 60
Towns Covered:	Open
Type of Transportation:	Two Vans
Cost	No Fee; Donations accepted
Operating Hours:	M and F 9:00-2:00; T/W/TH 9:00-3:00
Scheduling:	24-hour notice requested to book van
Reservations:	978-526-7500

TRANSPORTATION OPTIONS BY TOWN - ROCKPORT

Rockport COA

58 Broadway
Rockport, MA 01966
(978) 546-2573

Cape Ann Transportation Authority (CATA)

Transportation to Rockport residents, age 60+ is provided by Cape Ann Transportation Authority (CATA) for Call 978.283.7916 for reservations and for more information about times and costs.

- Medical appointments
- Grocery Shopping every Tuesday from 11:45-2:00 PM (Driver stops at Stop & Shop, Gloucester, Shaw's Market, Eastern Ave., Gloucester and Market Basket, Gloucester)
- Daily transportation to Rockport Senior Center Meal Site is available
- The CATA bus drives to the North Shore Mall / Liberty Tree Mall once/month on the first Wednesday after the 3rd of the month. Pick up is at Pigeon Cove Ledges at 9:30 AM; Millbrook Park at 9:35 AM and Rockport High School Apartments at 9:40 AM.

CATA General Bus Service

Service Area: Essex, Gloucester, Ipswich, Rockport

For routes, fares and information: <http://www.canntran.com>

Seniors and Adults with Disabilities – half price fare

CATA Dial-a-Ride

Description:	CATA's Dial-a-Ride service is a door-to-door service for persons who are over 60 years of age, and for adults (over 18 years of age) who have a physical, mental or cognitive disability.
Who is Eligible:	Approved Individuals over age 60 or Individuals with a disability (application and approval required). To qualify for CATA's Dial-a-Ride service, you must complete a "Dial-a-Ride Application Form" which is available by calling (978) 283-7916. Persons over 60 must present proof of age. Individuals with disabilities must also complete Parts B and C. Part C must be completed by a health care professional.
Towns Covered:	Essex, Gloucester, Ipswich, Rockport and for organized trips outside Cape Ann
Type of Transportation:	Door-to-door
Cost:	\$2.00 within Essex, Gloucester, Ipswich, Rockport \$2.50 outside Cape Ann
Operating Hours:	Mon – Fri: 9:00 AM – 2:30 PM
Information:	978-283-7916
Scheduling:	Reservations may be made up to a month in advance but no later than 1:00 PM of the day preceding the date of service.
Reservations:	978-283-7916
Website:	http://www.canntran.com/services.cfm

CATA ADA PARATRANSIT SERVICE

Description:	CATA's American's with Disabilities Act (ADA) Paratransit Service is a door-to-door service for individuals, age 12 and older, who are unable to use fixed route public transportation due to a physical, mental or cognitive disability. Who is Eligible: Approved Individuals with a disability – Minimum age 12 years. To qualify for CATA's ADA paratransit service, you must complete the "ADA Paratransit Eligibility Application Form." Part C of the application must be completed by a physician, health care professional, or rehabilitation professional familiar with your disability.
Towns Covered:	Gloucester and Rockport
Type of Transportation:	Door-to-door
Cost:	\$2.00 - One Zone, \$2.50 - Two Zone, \$2.00 – Escort; Personal Care Attendant is Free
Operating Hours:	Mon – Fri: 6:00 AM – 7:00 PM Saturday: 9:00 AM – 6:00 PM
Information:	978-283-7916
Scheduling:	Reservations may be made up to a month in advance but no later than 5:00 PM of the day preceding the date of service.
Reservations:	978-283-7916
Website:	http://www.canntan.com/services.cfm

MassHealth Transportation Service – CATA

Description:	MassHealth recipients who need non-emergency transportation to and from medical appointments may be eligible for FREE transportation services. Eligible members who need dial-a-ride services can get van or other transportation service free of charge.
Who is Eligible:	MassHealth recipients with prescription for transportation (PT-1) from doctor
Towns Covered:	Essex, Gloucester, Ipswich, Rockport
Type of Transportation:	Curb to Curb – CATA arranges transportation via Beauport, CATOC, etc.
Cost:	Free
Information:	MassHealth customer service 1-800-841-2900
Scheduling:	800-830-5191 or 978-283-7618
Website:	http://www.massresources.org/masshealth-transportation.html

TRANSPORTATION OPTIONS BY TOWN - TOPSFIELD

Topsfield COA

Town Hall, 8 W Common Street
Topsfield, MA 01983
978-887-1523

Description:	Van service for Medical Appointments, special trips and Market Basket is available for Topsfield seniors. In addition to the van, we do have a limited number of volunteers available to drive seniors to and from their medical appointments when the van is unavailable.
Who is Eligible:	Topsfield Residents age 60+
Type of Transportation:	- Van available for Medical Transportation, special trips on Tuesdays, Market Basket on Wednesday mornings – limit of 14 passengers - Volunteer Transportation for Medical Appointments Available, door-to-door
Service Area:	15-mile radius of Topsfield
Cost	No Fee; \$2 in-town suggested donation; \$4 out-of-town suggested donation
Operating Hours:	Mon/Wed/Thur – 9:00 AM – 3:00 PM; Fri – 9:00 AM - Noon
Scheduling:	Rides for Medical Appointments may be scheduled up to a month in advance All other rides should be made up to 24-hour hours in advance on first-come, first-serve basis
Reservations:	978-887-6866

MBTA's THE RIDE

Description:	THE RIDE is a paratransit service for people with disabilities (mental or physical) who are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the Americans with Disabilities act (ADA) guidelines.
Who is Eligible:	People with disabilities including seniors determined by in-person interview with Mobility Coordinator.
Towns Covered:	Beverly, Topsfield, Wenham (see full list below)
Type of Transportation:	Shared ride (van or bus)
Cost:	\$3 each-way
Information:	617-337-2727
Scheduling:	888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)
Operating Hours:	7 days/week, 8:30 AM – 5:00 PM including holidays
Website:	www.mbta.com/theride

MBTA's THE RIDE (CONTINUED)

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

1. To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator
Hood Business Park, 500 Rutherford Avenue - Third Floor , Boston (Charlestown) MA 02129
Office Hours : Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request
2. Once approved, Scheduling RIDE trips
Reservations: 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance.
Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance
North Area: GLSS, 888-319-7433 (voice, toll-free) or 800-621-0420 (TTY, toll-free)

Serving: Beverly Everett** Marblehead Peabody Saugus Wakefield
Boston Lynn Melrose Reading** Stoneham** Wenham
Chelsea Lynnfield Middleton Revere Swampscott Winthrop
Danvers Malden** Nahant Salem Topsfield

TRANSPORTATION OPTIONS BY TOWN - WENHAM

Wenham COA

Senior Center/American Legion Building
10 School Street
Wenham, MA 01984
978-468-5534

Description:	Van service for Medical Appointments, shopping, banking, etc. Market Basket trip every Thursday
Who is Eligible:	Wenham Residents age 60+
Type of Transportation:	Shared Van Transportation
Cost:	Free, Donations accepted
Service Area:	Trips to Wenham, Hamilton and surrounding towns
Operating Hours:	Monday-Friday, 8:00 AM – 3:30 PM
Scheduling:	24 Hour advance notice preferred
Reservations:	978-468-5534

MBTA's THE RIDE

Description:	THE RIDE is a paratransit service for people with disabilities (mental or physical) who are unable to independently use general public transportation. It is an origin-to-origin destination, accessible shared ride service for people who are eligible under the Americans with Disabilities act (ADA) guidelines.
Who is Eligible:	People with disabilities including seniors determined by in-person interview with Mobility Coordinator.
Towns Covered:	Beverly, Topsfield, Wenham (see full list below)
Type of Transportation:	Shared ride (van or bus)
Cost:	\$3 each-way
Information:	617-337-2727
Scheduling:	888-319-7433 (voice toll-free), 800-621-0420 (TTY toll-free)
Operating Hours:	7 days/week, 8:30 AM – 5:00 PM including holidays
Website:	www.mbta.com/theride

MBTA's THE RIDE (CONTINUED)

To apply and check for eligibility, you will need to appear in-person for a confidential interview with a Mobility Coordinator. Your specific transit use skills, abilities and/or limitations will be identified and discussed. Your mobility coordinator will help you every step of the way. Free transportation on THE RIDE, will be provided to and from the interview for applicant and 1 other person. Determinations will be made within 2-3 business days.

1. To Schedule Interview for Eligibility: Contact 617-337-2727 or use Relay Operator
Hood Business Park, 500 Rutherford Avenue - Third Floor , Boston (Charlestown) MA 02129
Office Hours : Mon - Fri 8-5 PM, Appt. Hours: Mon - Fri 8:30-3:30 PM, Thur - Evening by Request
2. Once approved, Scheduling RIDE trips
Reservations: 8:30-5 PM, 7 days per week, including holidays. Trips may be booked from 1-14 days in advance.
Fares: one-way **ADA fare** for each registered passenger or guest is **\$3** when booking 1-14 days in advance
North Area: GLSS, 888-319-7433 (voice, toll-free) or 800-621-0420 (TTY, toll-free)

Serving: Beverly Everett** Marblehead Peabody Saugus Wakefield
Boston Lynn Melrose Reading** Stoneham** Wenham
Chelsea Lynnfield Middleton Revere Swampscott Winthrop
Danvers Malden** Nahant Salem Topsfield